

# Malkouno Returns Form

*Thank you for ordering on our website malkouno.com*

THE RETURN PROCEDURE IS QUITE SIMPLE; HERE ARE THE STEPS TO FOLLOW :



1 ► FILL IN  
THE FORM



2 ► PREPARE  
THE PARCEL



3 ► PRINT  
THE LABEL



4 ► SHIP  
THE PARCEL

## Summary of your order

ORDER NUMBER : ..... ORDER DATE : .....

NAME : .....

ADDRESS : .....

PHONE : .....

E-MAIL : .....

## Product (s)

Products returned to us are reimbursed after a period of 14 days. Return costs are at your expense. We do not exchange products. To get a new product, you need to reorder.

PRODUCT NAME	SIZE	QUANTITY	REASON CODE	REIMBURSEMENT REASON CODE
.....	.....	.....	.....	1. NO REASON
.....	.....	.....	.....	2. SIZE DOES NOT FIT
.....	.....	.....	.....	3. DISLIKE
.....	.....	.....	.....	4. LATE DELIVERY
.....	.....	.....	.....	5. OTHER, SPECIFY
.....	.....	.....	.....	
.....	.....	.....	.....	

### FOR RETURNS:

- ✓ Please fill out the form correctly and carefully pack the return package. We advise you to reuse the original packaging.
- ✓ Place this form in the plastic pocket, if the package has not yet been opened.
- ✓ Glue the return label to the package.
- ✓ Send your package via a post office. It takes 14 days after receiving a return for processing the refund.
- ✓ If the parcel has been opened, please return the items in their original state accompanied with the invoice. If the products have been used, there will be no refund. Returned items are under your responsibility until they reach us.

### RETURN ADDRESS:

**MALKOUNO, Retours**  
**RUE D'ALOST 7-11, Bloc A**  
**1000 BRUSSELS**  
**BELGIUM**